

QUALITY POLICY

Cattani Australia is dedicated to delivering the highest quality air technology products and support to the dental industry. Our team is focused on enhancing our quality processes and systems to ensure the highest standards are met. Each member of our team plays a vital role in upholding our core values within a safe and professional work environment.

Our goal is to provide increased value to our customers by eliminating anything that does not contribute to a more sustainable outcome for them. This commitment to quality is at the forefront of everything we do at Cattani Australia.

To achieve this, Cattani Australia will:

- Comply with relevant legal and statutory requirements.
- Commit necessary resources to achieve and improve an effective quality system.
- Continually set and review progress on quality and management objectives.
- Have a quality planning system to ensure effective implementation of our quality plans.
- Promote quality awareness and employee involvement in quality improvement.
- Make quality outcomes the joint responsibility of Management and Employees.
- Have a committed training program for our people in quality and the Cattani quality system.
- Understand our customers' requirements, including standards to which our product should comply, and meet those requirements.
- Actively seek and understand our customers' perceptions of our product, service and performance.
- Maintain a committed quality system to ISO 9001:2015
- Minimise our carbon footprint by reducing our companies emissions year on year

This Policy shall be reviewed annually, and all changes shall be communicated to the entire team.

Melanie Lawrence

Quality Representative

Reviewed: July 2024

Next review date: July 2025

Doc Name: Policy Quality Policy	Version No: 1.5		Content Owner: QO
Issue Date: 21/06/2012	Updated by: QO	Updated: 8/08/2024	Print date: 8/08/2024
			Authorised by: QO

Updates or changes to this document may not be made without the express permission of the Content Owner.